

Richmond Fellowship Annual Review 2007



# MAKING RECOVERY REALITY

Annual Accounts and Staff Statistics 2007



# Another Successful Year

**For almost 50 years, Richmond Fellowship (RF) has been a registered charity and social landlord offering housing, care and support to people with mental health problems.**

Our principal regulator is the Housing Corporation, although we operate in close partnership with many agencies and authorities throughout England who monitor our performance and the provision of support services to over 1,500 people. Our charitable subsidiary, Richard Fellowship Employment and Training (RFET), provides employment focused services to about 2,500 people.

To deliver our range of high quality services successfully we rely on a highly skilled workforce, well trained, dedicated and motivated, and backed by an efficient central support mechanism that enables them to apply their knowledge to best use. The Group employs 811 staff across all disciplines who have opportunities to develop themselves both professionally and vocationally.

Both RF and RFET are expected to adopt sound financial management techniques and the internal controls framework was found to be effective and the annual accounts once again were accompanied by a clean audit report. The financial environment was tougher than last year and although the results show that we out-performed both budgets and last year's numbers, the Group overall surplus was about 6% on an operational turnover of £31m compared to about 5% previously. Cash balance grew to just over £15m (2006: £13m). The Group remains financially viable. Key cost drivers for the year have improved or been maintained on previous years numbers.

This year will be the last financial year that RF and RFET is trading as a group, next year will see RF and RFET trade as a single entity. The Group five year financial forecasts indicate that our future business is sustainable under a range of different scenarios. Delivering value for money remains at the top of our agenda to ensure cost is contained within income.

The Council of Management are responsible for setting the strategic direction to enable our business to continue to grow and for monitoring the performance of the Chief Executive and the senior management group to see that the business plan is achieved. The Council's processes are under review to ensure governance of the organisation is effectively focused to meet the challenges our operating environment presents. Members' continuing commitment and breadth of experience help to maintain our position as one of the leading providers of quality services to those with mental health problems across the country.

**Maggie Hysel, Chief Executive**



## ETHNICITY OF STAFF

ETHNIC ORIGIN	
White	78%
Mixed	1.5%
Asian	3%
Black	11%
Other	0.5%
Question Refused	6%

## STAFF STATISTICS

GENDER	
Female:	71%
Male:	29%
AGE	
<21:	0.5%
22 - 34:	27%
35 - 44:	29%
45 - 55:	29%
>55:	14%
DISABILITY	
	0.5%



## SERVICE USER STATISTICS

NUMBER OF SERVICE USERS	4847	Supported Housing (Housing related support including Floating Support)	32
Male	2997		
Female	1850		
ETHNICITY OF SERVICE USERS		Independent Hospital	1
White	3966	Care Home with nursing	3
BME	841	Residential Care Home	8
Chose not to respond	40		
OUTCOMES		Community based services including day services	11
Number of part/planned departures or completions	1662	Domiciliary care	1
CATEGORIES OF SERVICE		Employment services	16
Supported Housing (Housing Management with the addition of non-housing related support)	38		

## GROUP INCOME

	2006/7 £'000	2005/6 £'000
Gross Rents	9,517	9,406
Voids	(593)	(644)
Net Rents	8,924	8,763
LA/HA other grant income	5,849	5,730
SP	10,952	11,762
Other Income	644	202
RFET grants and contracts	4,352	3,747
(Loss)/ Surplus on sale of fixed assets	(209)	705
Net interest received	599	541
<b>Total</b>	<b>31,111</b>	<b>31,449</b>

These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity.

For further information, the full accounts, the auditor's report on those accounts and the Council of Management Annual report should be consulted. Copies of these can be obtained from:

**Richmond Fellowship**  
80 Holloway Road  
London, N7 8JG



## GROUP EXPENDITURE

	2006/7 £'000	%	2005/6 £'000	%
Service Provision Costs	22,414	77%	23,556	79%
Training Costs	1,223	4%	1,138	4%
Management & Administration	3,258	11%	3,359	11%
Property & Maintenance	2,395	8%	1,886	6%
<b>Total</b>	<b>29,290</b>	<b>100%</b>	<b>29,939</b>	<b>100%</b>

## CONSOLIDATED BALANCE SHEET

	2006/7 £'000	2005/6 £'000		2006/7 £'000	2005/6 £'000
Fixed Assets	4,873	5,462	Provisions	89	5
Current Assets	17,519	15,168	I & E Account	10,119	9,103
Creditors: falling within 1 year	(7,539)	(7,682)	Other Reserves	4,645	3,840
Net Current assets	9,980	7,486			
<b>Total Assets and Liabilities</b>	<b>14,853</b>	<b>12,948</b>	<b>Total</b>	<b>14,853</b>	<b>12,948</b>

# Statutory Sector Purchasers

## LOCAL AUTHORITIES

Barnsley MBC  
Bath & NE Somerset Council  
Blackpool Borough Council  
Borough of Poole  
Bournemouth Borough Council  
Brighton & Hove City Council  
Bristol City Council  
Buckinghamshire County Council  
Bury MBC  
Calderdale MBC  
Cambridgeshire County Council  
Cheshire County Council  
Coventry County Council  
Dorset County Council  
Durham County Council  
Gateshead MBC  
Hartlepool Borough Council  
Hertfordshire County Council  
Kent County Council  
Kirklees MBC  
Knowsley MBC  
Lancashire County Council  
Liverpool City Council  
London Borough of Barnet  
London Borough of Camden  
London Borough of Ealing  
London Borough of Enfield  
London Borough of Haringey  
London Borough of Hillingdon  
London Borough of Hounslow  
London Borough of Redbridge  
London Borough of Waltham Forest  
London Borough of Wandsworth  
Manchester City Council  
Middlesbrough Council  
Milton Keynes Council  
Newcastle City Council  
North Somerset Council  
North Tyneside MBC  
Northumberland County Council  
Peterborough City Council  
Portsmouth City Council  
Redcar & Cleveland MBC  
Rotherham MBC  
Royal Borough of Kensington & Chelsea  
Southend Borough Council  
Staffordshire County Council  
Stockport MBC  
Stockton MBC  
Stoke on Trent City Council  
Suffolk County Council  
Surrey County Council  
Swindon Council  
Wakefield MBC  
West Sussex County Council  
Wigan MBC  
Wiltshire County Council  
York City Council

## NHS TRUSTS

Ashton Wigan & Leigh PCT  
Avon and Wiltshire Mental Health  
Partnership NHS Trust  
Barnet PCT  
Blackpool PCT  
Brent Teaching PCT  
Buckinghamshire PCT  
Calderdale PCT  
Cambridgeshire PCT  
Central and Eastern Cheshire PCT  
County Durham PCT  
Enfield PCT  
Kirklees PCT  
Knowsley PCT  
Liverpool PCT  
Milton Keynes PCT  
North Lancashire Teaching PCT  
North Tyneside PCT  
South London and Maudsley NHS  
Foundation Trust  
South West Essex PCT  
Stoke on Trent PCT  
West Kent PCT  
West Sussex PCT

## LEARNING AND SKILLS COUNCILS

Barnet  
Brighton  
Buckinghamshire  
Cambridge  
Enfield  
Milton Keynes  
Peterborough  
Surrey  
Swindon  
Waltham Forest  
Wiltshire

## FUNDING ACROSS MORE THAN ONE SERVICE

Big Lottery  
European Social Fund  
New Deal for Disabled People  
Next Step

### Head Office

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[www.richmondfellowship.org.uk](http://www.richmondfellowship.org.uk)

### Director of Finance

Frederick Moore