

Annual Accounts and Staff Statistics 2008



RICHMOND FELLOWSHIP ANNUAL REVIEW 2008

MOVING FORWARD SUCCESSFULLY

For nearly 50 years, Richmond Fellowship (RF) has been a registered charity and social landlord, offering housing, care and support and for 22 years, employment support to people with mental health problems.

Our principal regulator is the Housing Corporation, although we operate in close partnership with many agencies and authorities throughout England who monitor our performance and provision of support services to nearly 6,000 people. To deliver our range of high quality services successfully we rely on a highly skilled workforce, well trained, dedicated and motivated, and backed by an efficient central support mechanism that enables them to apply their knowledge to best use. RF employs 815 staff across all disciplines who have opportunities to develop themselves both professionally and vocationally.

From the 1 April 2007, RF merged with RFET and traded throughout the year as a single entity. Following the implementation of the single entity structure, RF has maintained sound financial management techniques. The internal controls framework was proven to be robust and the annual accounts were accompanied by a clean audit report. The financial operating environment continued to be challenging but the results show that we, again, outperformed budget and the previous year's numbers. RF's operational surplus was 6% on turnover of £33m compared to 5% in the previous year. Over the year RF achieved a modest growth in turnover of 5.8%, again, reflecting strong competition for public funds. The cash position improved to almost £17m (2007: £15m) and the charity has maintained a financially viable business position supported by a robust balance sheet. Key cost drivers have been maintained within business tolerance limits.

RF's updated five year financial projections continue to indicate that our future business, whilst challenging, is both achievable and can be sustained under a range of different scenarios. At the centre of these forecasts is a recognition of the 'fast moving' external environment in which RF operates, a commitment to delivering high quality service provision and ensuring current operating costs remain within available income. The Council of Management are responsible for setting the strategic direction to enable our business to continue to grow, and for monitoring the performance of the Chief Executive and the Executive Team to ensure that the business plan is achieved. Members' continuing commitment and breadth of experience help to maintain our position as one of the leading providers of quality services to those with mental health problems across the country.

Maggie Hysel, Chief Executive

Staffing Statistics 2008

We employ 815 staff

Ethnicity of Staff	%
White	78.60
Mixed	1.50
Asian	3
Black	11
Other	0.85
QR	6

Gender

Female	71
Male	21

Age

	%
<21	0.50
22-34	27
35-44	29
45-55	29
>55	14

Disability

Classify themselves as having a disability	0.50
Declare a prior history of Mental Health problems	4.50



Service User Statistics

	2007/8	2006/7
Number of Service Users	5929	4847
Male	3420	2997
Female	2509	1850
Ethnicity of Service Users		
White	5111	3866
BME	808	841
Did not respond	9	40
Outcomes		
Service Users recording a positive outcome *	1712	1662

Categories of Service

Supported Housing (Housing Management with the addition of non-housing related support)	38
Supported Housing (Housing related support including Floating Support)	32
Independent Hospital	1
Care Home with Nursing	2
Residential Care Home	5
Community Based Services (including Day Services)	11
Employment Services	19

These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity.

For further information, the full accounts, the auditor's report on those accounts and the Council of Management Annual report should be consulted. Copies of these can be obtained from:

Richmond Fellowship, 80 Holloway Road, London, N7 8JG

Group Income

	2007/8	2006/7
	£'000	£'000
Gross Rents	9,540	9,517
Voids	(665)	(593)
Net Rents	8,875	8,924
LA/HA other grant income	12,160	10,201
Supporting People	11,099	10,952
Other Income	368	644
TOTAL	32,502	30,721

Group Expenditure

	2007/8		2006/7	
	£'000	%	£'000	%
Service Provision Costs	24,590	81	23,527	81
Training Costs	1,504	5	1,223	4
Management & Administration	3,135	10	3,258	11
Property & Maintenance	1,213	4	1,282	4
TOTAL	30,441	100	29,290	100

Consolidated Balance Sheet

	2007/8	2006/7
	£'000	£'000
Fixed Assets	4,990	4,873
Net Current Assets	12,419	9,980
Total Assets & Liabilities	17,409	14,853
Provisions	-	89
I & E Account	11,815	10,119
Other Reserves	5,594	4,645
TOTAL	17,409	14,853

* Positive outcome: those Service Users in our accommodation based Services who have moved on to more independent living, and those Clients in our Employment Services who have moved into employment, training or further education.

Statutory Sector Purchasers

Raj Lakhani, Finance Director (from October 2008)

Local Authorities

Barnsley MBC
Blackpool Borough Council
Borough of Poole
Bournemouth Borough Council
Brighton & Hove City Council
Buckinghamshire County Council
Bury MBC
Calderdale MBC
Cambridgeshire County Council
Cheshire County Council
Coventry County Council
Dorset County Council
Durham County Council
Gateshead MBC
Hartlepool Borough Council
Hertfordshire County Council
Kent County Council
Kirklees MBC
Knowsley MBC
Lancashire County Council
Liverpool City Council
London Borough of Barnet
London Borough of Camden
London Borough of Ealing
London Borough of Enfield
London Borough of Haringey
London Borough of Hillingdon
London Borough of Hounslow
London Borough of Redbridge
London Borough of Waltham Forest
London Borough of Wandsworth
Manchester City Council
Middlesbrough Council
Milton Keynes Council
Newcastle City Council

North Somerset Council
North Tyneside MBC
North Yorkshire County Council
Northumberland County Council
Peterborough City Council
Portsmouth City Council
Redcar & Cleveland MBC
Rotherham MBC
Royal Borough of Kensington & Chelsea
Southend Borough Council
Staffordshire County Council
Stockport MBC
Stockton MBC
Stoke on Trent City Council
Suffolk County Council
Sunderland MBC
Surrey County Council
Swindon Council
Wakefield MBC
Warrington Borough Council
West Sussex County Council
Wigan MBC
Wiltshire County Council
York City Council

NHS Trusts

Ashton Wigan & Leigh PCT
Avon and Wiltshire Mental Health Partnership NHS Trust
Barnet PCT
Barnet, Enfield and Haringey NHS Trust
Blackpool PCT
Brent Teaching PCT
Buckinghamshire PCT
Calderdale PCT
Cambridgeshire PCT

Central and Eastern Cheshire PCT
Central and North West London NHS Trust
County Durham PCT
Enfield PCT
Kirklees PCT
Knowsley PCT
Liverpool PCT
Milton Keynes PCT
North Lancashire Teaching PCT
North Tyneside PCT
South West Essex PCT
Stoke on Trent PCT
Surrey and Borders Partnership Trust
West Kent PCT
West Sussex PCT

Learning and Skills Councils

Barnet
Buckinghamshire
Cambridge
Milton Keynes
Peterborough
Swindon
Waltham Forest
Wiltshire

Funding across more than one service

Big Lottery
European Social Fund
Next Step: Information, Advice and Guidance

Other Funding

New Deal for Disabled People
Department of Health Section 64 Funding
DWP Pathway to Work Programme
London Development Agency
Association for London Government

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