

FLOATING SUPPORT

“Whether it’s debts or abusive relationships, you feel very alone with your problems but if you fall your support worker is there to catch you”

RF service user



With an ongoing national drive to support more and more people in their own communities, Richmond Fellowship's years of experience is helping hundreds of individuals to live independently in their own homes.

Our floating support services help people manage their tenancies, maintain domestic routines and play an active part in their community.

Our teams are specialists at supporting people with complex needs and chaotic lifestyles especially those at risk of homelessness, ex-offenders, individuals with substance misuse issues, and those escaping abusive relationships.

About Richmond Fellowship (RF)

Our mission is to **make recovery reality**. We've been championing recovery and social inclusion for more than 50 years and we're now one of the largest voluntary sector providers of mental health support across England.

We work with more than **9,000 people** every year across more than **120 localised services**.

Key outcomes

- In 2013/14, 72% of people using our floating support services successfully completed their programmes with us and no longer needed our help
- Nearly 90% of people who use our services say we've helped to improve the quality of their life
- And 92% said they would recommend Richmond Fellowship to others.

We currently run floating support schemes in: Chester, Darlington, Durham, Hampshire, Kent, Lancashire, London, Liverpool, North Somerset, Suffolk, Yorkshire

Our schemes include:

- Flexible packages ranging from intensive short term support to longer, regular contact
- Mobile key workers who agree with individuals where, when and how they want to be supported to develop living skills, manage their physical and mental wellbeing and overcome social isolation
- Individually tailored support focussed on identifying and progressing towards agreed goals
- Close working with other agencies involved in supporting an individual such as probation, social care and community mental health teams.

Contact us

Thomas Gillespie Assistant director of business development (south)
thomas.gillespie@richmondfellowship.org.uk 07775 111913

Mary Wishart Assistant director of business development (north)
mary.wishart@richmondfellowship.org.uk 07920 087611

www.richmondfellowship.org.uk