

CRISIS SUPPORT

**“This has been the best care
I’ve ever received, I’ve learnt
so many new skills –
it’s really saved my life”**

RF service user



People with mental health problems in crisis used to have few options other than admission to an acute hospital even though research shows that **between 29% and 42% could be supported more appropriately elsewhere.**

At Richmond Fellowship we've built up expertise in providing short term, community-based interventions for people in crisis. We offer discreet places of sanctuary for people to re-establish control over their situation.

We currently run crisis services in:

Derbyshire
Northampton and Milton Keynes
Staffordshire
Stockport
Cumbria – with our partners Croftlands Trust

About Richmond Fellowship (RF)

At RF our mission is to **make recovery reality.** We've been championing recovery and social inclusion for more than 50 years and we're now one of the largest voluntary sector providers of mental health support across England.

We work with more than **9,000 people** every year across more than **120 localised services.**

Key outcomes

- We save the NHS thousands of pounds every year by reducing emergency admissions to hospitals and reducing relapses
- In the first three months of one of our schemes we supported 23 individuals, only one of whom went on to need hospital admission
- Nearly 90% of people who use our services say we've helped to improve the quality of their life
- And 92% said they would recommend Richmond Fellowship to others.

Our schemes include:

- Placements from two nights up to a month
- Round the clock support from our highly skilled teams, all trained in crisis intervention
- Close liaison with acute and community mental health professionals to ensure appropriate clinical support
- Individually tailored support to help people develop self-management strategies and coping skills
- Pro-active support to help individuals handle future crises with signposting to other services as needed.

Contact us

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